

Frequently Asked Questions

1. How many visitors are allowed at a time?

Two visitors are allowed at a time.

2. Where will visitors be given a visitor badge?

5 Tower (Hospital Avenue Entrance) and 1 Stroock (Locust Avenue Entrance) Lobbies.

3. Will visitors need to wear a badge at all times?

Yes, visitors will be expected to wear their badge in a location where it can be easily seen.

4. How will the hospital know how many visitors are here at one time?

A visitor badge system will track the number of visitors here at a time. Badges will be required upon return visits.

Frequently Asked Questions

5. Will visitors entering through the Emergency Department or the Duracell Ambulatory Surgical Center receive a badge before going to the patient's room?

Initially, visitors will be able to accompany their family member during the admission process.

6. If a visitor arrives with two children, will they be exceeding the two visitor rule?

One adult with two children (under the ages of 12) constitutes one visitor under our policy.

7. Will photo identification be required when visiting?

After general visiting hours are over, a photo ID or 2 other forms of ID will be required for visiting (SS card, employment ID, Military ID, etc.)

8. Where should visitors wait during prolonged periods away from the patient (example: During tests)?

Visitors are encouraged to wait in either the 5 Tower or 1 Stroock Lobbies during prolonged periods.

Inpatient Visitor Guide

**General Visiting
Hours:**

10:00 AM to 8:00 PM

General Visiting Hours are 10:00 AM to 8:00 PM.

Inpatient Visitor Information

- Danbury Hospital is committed to providing a safe, quiet and healthy environment for patients, their family and friends. We recognize the therapeutic benefit and reassurance that visiting provides to our patients.
- With respect for patient privacy and well-being, each patient may have two visitors during given visiting hours. Additional visitors may wait in either the 5 Tower or 1 Stroock Lobbies.
- Children under 12 years of age must be accompanied and supervised at all times by an adult other than the patient. Children may not be left unattended.

The following departments have specific visiting hours:

Intensive Care Units (ICU):	11:00 AM to 7:00 PM 8:00 PM to 10:00 PM
Family Birth Center (FBC):	Parent of newborn: anytime
Neonatal Intensive Care Unit (NICU):	Parents of newborn: anytime
Psychiatry:	Monday to Friday: 6:00 PM to 8:00 PM Saturday, Sunday & Holidays: 1:00 PM to 3:00 PM, 6:00 PM to 8:00 PM

Individual patient circumstances are considered.

Inappropriate behavior or refusal to follow hospital policy can compromise patient health and safety, and may result in visitors being asked to leave the hospital.

Visitors who have symptoms of a cold or infectious disease or who have recently been exposed to a communicable disease are asked to postpone their visiting in the hospital until symptoms subside.

Thank You!"