

Danbury Hospital

Department of Pathology & Laboratory Medicine

Technically Speaking

C. S. Guidess, Editor

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Issue #73

The Test Center will be under construction through August 2003. Alternative sites are recommended NOTE: TEST CENTER WILL BE CLOSED SAT., JULY 5TH

Brookfield Specimen Collection Facility

Monday – Friday 8AM –5PM Saturday 9AM – 1PM Greenknoll Professional Building 60 Old New Milford Road Brookfield, CT 06884 Tel: 203-740-3838

Fax: 203-740-3840

Specimen Collection/Bone Density Testing Monday - Friday 7:30AM - 1PM Millbrooke Office Center

Millbrooke Office Center Suite 203 Milltown Rd Brewster, NY 10509

Tel: 845-279-7776 Fax: 845-279-6574

Danbury Specimen Collection Facility

Monday – Friday 8AM – 4PM 41 Germantown Road Danbury, CT 06810 Tel: 203-207-3345

Fax: 203-207-3346

Newtown Patient Service Center

Monday – Friday 7:30AM – 1PM Newtown Road Office Park 105 Danbury-Newtown Road Danbury , CT 06810

> Tel: 203-739-0016 Fax: 203-739-0093

Ridgefield Specimen Collection Facility

Monday - Friday 7:30AM - 1PM 10 South Street

Ridgefield, CT 06877 Tel: 203-431-3776 Fax: 203-431-4071

Southbury Patient Service Center Specimen Collection/Bone Density Testing

Monday – Friday 7:30AM – 4PM 22 Old Waterbury Road Southbury, CT 06488

Tel: 203-262-4280 Fax: 203-267-1113

PLEASE NOTE:

Please refer <u>all</u> patients to the Danbury Hospital Test Center for STAT Testing.

<u>Convenient parking available at all offsite locations</u>

Courier Services: What should I expect?

Courier services are available Monday - Friday from 9am to 9pm and Saturdays from 1pm-5pm. There is no courier service available on Sundays or Holidays.

Courier requests can be made by calling the lab dispatcher directly at 797-7306.

Service is available from Brewster in the west to Southbury in the east. We have two couriers available on both the day and evening shifts to accommodate all of our clients.

STAT Courier Services: What should I expect?

stronaly that We recommend STAT that physicians reauire bloodwork on an outpatient send that patient to the Test Center at Danbury Hospital for specimen collection. This will eliminate the time required for a courier to arrive at the collection site transport and the specimen. Bloodwork performed in the Test Center will allow faster response time by the laboratory to the physician for

improved patient care.

Note: response time for pick up of stat specimens may be as much as 4 hours.

STAT services are available in our laboratory 24 hours a day and 7 days a week. Be aware, however, that while a test may be requested as a STAT collection, not all tests are performed STAT. A list of tests that are performed STAT is available in the Laboratory Outpatient Manual and will be available in Outreach Express.

Supply Request and Delivery

Couriers deliver supplies to clients upon request. Email requests to 203-797-7265 or call 203-797-7306.

Allow 72 hours for delivery of supplies from the time of receipt of the request. Danbury Hospital reserves the right to modify the order based on the availability of stock. In the event and item is back-ordered the requesting client will be alerted. An approximate date of receipt will also be communicated.

Client Services:

Who should I go to with issues regarding the Laboratory?

Sandi Smith is our Laboratory Client Service Representative and is available to discuss any questions you may have regarding our services. Sandy can be reached at (203) 797-7800 or by e-mail at sandra.smith@danhosp.org.

Danbury Hospital, Dept. of Laboratory Medicine, 24 Hospital Ave., Danbury CT 06810 Client Services Rep: 797-7800. Specimen Pickup: 797-7306