

### **Danbury Hospital** Department of Pathology & Laboratory Medicine

# Technically Speaking April, 2008

C. S. Guidess. Editor

## **MILLENNIUM POST CONVERSION:**

We have heard your comments and suggestions and in an ongoing effort to serve our clients, adaptations and improvements to the Millennium system are in process.

#### **Millennium Enhancements:**

- Fonts have been enlarged.
- Abnormal results are highlighted by bolding.

**Report Changes Post Conversion:** At this time, we are tailoring reports to better suit client needs.

- The top of the report is streamlined to reflect the ordering clinician, the physician whose copy the report is (copy to) & a listing of all the consulting providers.
- Reports have been rearranged. Pending tests (if any) will be found at the top of the report and cancelled tests with reasons at end of the report.
- Reports have been streamlined (Microbiology, Surgical Pathology, Cytology & Cytogenetics). This reduces the number of pages printed.
- HPV tests and PAP tests print on one page.
- Method of report distribution (in office faxing, printing, hard copy distribution) and print times can be tailored to ensure information is distributed most efficiently for your office. Reports will be distributed upon completion (Generally speaking 95% of lab results are complete within 72 hours). After 72 hours, test not completed will be reported independently.
- Offices have the option of horizontal vs vertical report format for outpatient reports.

#### **Reminders:**

- "Criticals" will continue to be called as per present laboratory policy with over 95% reported within 10 minutes of resulting.
- Prior to hard copy, results are available by accessing Doc Link, LifePoint or by calling the laboratory.
- If your office is receiving multiple copies of a patient's report, it may be due to the patient having more than one "CC" doctor in the same office. A separate copy of the report will print for each doctor. Please report any instance where multiple copies of a report are printing to your office (where there is not a CC MD in the same office) to Client Service Representative, Sandra Smith at 203-739-7800.

#### The Future:

- Expedited reports will be available for certain tests like INR where the patient is on Coumadin (Warfarin) and clinicians need immediate access to results. These reports may be discarded as the expedited results will reprint on the patient's final report.
- *The Labtest/LifePoint* system is undergoing extensive testing at this time. Users will be alerted to its availability very soon. Demonstration of the system and training sessions for system use will be scheduled. Benefits for using LifePoint include:
  - o "Internet" availability of test results upon demand for viewing or in office printing *as results are verified*. Pending tests are listed.
  - o Access by username/password.
  - o Physician & Office Staff accessible.
  - Can generate legible and complete requisitions for patients needing to come to the Test Center or one of our Satellite locations.
  - o Can be used for ordering laboratory tests.
- Please contact Sandra Smith, Laboratory Client Service Representative @ 203 739 7800 or via e-mail sandra.smith@danhosp.org for information on any of the above areas of interest. *Thank you!*

**Requisitions for Patient Testing:** Please remember to include legible **first and last name** of the clinician ordering the testing so that the laboratory may ensure reports are forwarded correctly. There are many cases where the first initial and last name could apply to more than one clinician. Required information on the requisition includes the **first and last name** and **date of birth** of the patient as well.

#### **UPDATES FROM CLIENT SERVICES:**

- Danbury Hospital Laboratory will no longer distribute 25 g butterflies which are found to be a source of specimen hemolysis.
- When collecting specimens for transport to the laboratory, please use the plastic, safety tubes provided by the laboratory. Do not send specimens in glass tubes or with attached needles.

In the spirit of Lab Week celebration, the staff (technical & medical) of the laboratory wish to THANK-YOU for your support!